

# Official Payment Policy and Financial Terms for Ultimate Pageants Events

Effective Date: 1st April 2025

These Terms & Conditions apply to all participants (contestants, parents, and guardians) in Ultimate Pageants competitions and events, both in-person and online. By entering or participating in any Ultimate Pageants event, you agree to adhere to the following Terms & Conditions.

## 1. Definitions

- Business: Refers to Ultimate Pageants and its authorized representatives.
- **Participant**: Any individual or entity who submits payment to the Business for entry into an event.
- Event: Any pageant, competition, or program hosted or organized by the Business.

## 2. Payment Requirements

2.1 All invoices issued by the Business must be paid in full within **fourteen (14) calendar days** of the invoice date, unless otherwise agreed to in writing.

2.2 Accepted payment methods include bank transfer, credit card, PayPal, or other approved electronic payment services, as specified in the invoice.

2.3 Failure to comply with the payment requirements may result in:

- Withdrawal of registration;
- Ineligibility to participate in the Event;
- Forfeiture of any titles, awards, or recognitions.

## **3. Late Payment Policy**

3.1 Payments not received within the stipulated timeframe will incur a **late fee equal to ten percent (10%) of the outstanding balance**.

3.2 Participants with overdue accounts may also face additional actions, including:

- Disqualification from the Event;
- Referral of the outstanding balance to a collections agency;
- Legal action to recover outstanding debts.

#### 4. Refunds and Payment Transfers

4.1 **All payments are strictly non-refundable**, including but not limited to withdrawal, disqualification, no-shows, or Event cancellations beyond the Business's control.

4.2 Under certain circumstances, and at the **sole discretion** of the Business, payments may be **transferred** to another Event hosted by the Business. A written request must be submitted, and approval is not guaranteed.

4.3 All decisions regarding refunds, credits, and transfers are final and non-negotiable.

#### 5. Financial Hardship Policy

5.1 Participants experiencing financial hardship must notify the Director **in writing via email** before the payment due date.

5.2 Upon request, the Business may, at its discretion, offer alternative payment arrangements, including installment plans. Any alternative arrangement must be agreed to in writing.

5.3 Failure to communicate financial difficulties prior to the payment due date does not exempt the Participant from applicable late fees or enforcement actions.

#### 6. Communication

6.1 All communication relating to payments, financial hardship, transfer requests, or related matters must be made in writing and sent to: **Email:** ultimatepageantsaus@gmail.com

6.2 Verbal communications (phone calls, text messages, social media messages) will not be considered valid notice unless followed by written confirmation via email.

### 7. Agreement to Terms

8.1 By submitting payment or registering for any Event, the Participant confirms that they have read, understood, and agreed to these Terms in full.

8.2 The Business reserves the right to update or amend these Terms at any time without prior notice. Revised Terms will take immediate effect upon publication.

**Ultimate Pageants** thanks you for your cooperation and understanding. We are committed to providing a positive and fair experience for all Participants.